

Continu-Care[®]



Preventative Maintenance Program

Regular preventative maintenance extends the life of your roof, so why shouldn't it extend the length of our warranty?



Regular inspections and maintenance are part of owning a building. Electrical and plumbing systems, elevators, and sprinkler systems are just a few examples of building elements that must be inspected and maintained regularly. Responsible building owners would never delay or neglect maintaining these systems, because they want to ensure they are performing properly and address any potential issues.

A building's roof is no different; it requires periodic inspections and preventative maintenance to ensure it stays in good condition. The rooftop endures more abuse from the elements than any other part of a building's exterior, so preventative maintenance is critical in prolonging the roof's service life and saving money for building owners. When a roof system is maintained properly, it performs better, lasts longer, and provides more reliable protection of a building and its contents.

That's why Carlisle developed its ContinU-Care Preventative Maintenance Program. ContinU-Care allows building owners who have their roof inspected and maintained regularly to extend their Carlisle Total System Warranty by 5 years. To be eligible, building owners have up to one year after installation completion to enter into a maintenance agreement with their Carlisle ContinU-Care Authorized Applicator. This agreement will include an annual roof inspection and maintenance visit to ensure the roof is performing properly, is in good condition, and does not require any repairs.

Severe weather, UV exposure, and routine wear and tear can have negative effects on even the highest-quality roofing system if it is not properly maintained. Under Carlisle's ContinU-Care program, your roof will be inspected yearly by qualified contractors who will discover and repair any small issues before they turn into big, expensive problems.

Yearly inspections will include examination of:

- » Building exterior
- » Interior ceiling and roof deck
- » Roof perimeter
- » Field of the roof
- » All details, penetrations, and flashings
- » Overall roof condition





HOW CARLISLE'S CONTINU-CARE WORKS

1. Contact a Carlisle Continu-Care qualified applicator to register the Carlisle Total System Warranty prior to the one-year anniversary of the installation completion date (located on the Total System Warranty). Upon acceptance of the registration Carlisle will acknowledge to the building owner that the Total System Warranty has been approved for the five year extension if the program criteria is completed.
2. A Carlisle Continu-Care qualified applicator must perform an annual inspection and maintenance visit in accordance with the Continu-Care Inspection and Maintenance Checklist as a minimum. The first Continu-Care inspection must be conducted within 60 days prior to the second anniversary of the installation completion date as noted on the Carlisle Total System Warranty.
3. Annual inspection and maintenance must be performed within 60 days prior to each anniversary of the installation completion date for the duration of the original warranty. Inspection reports can be submitted to Carlisle's warranty services dept. and must include rooftop photos, (at least 6 photos showing the condition of the roof and critical details). Inspection reports must be submitted to Carlisle by the applicator within 30 days after the installation completion date anniversary. Documentation and photos can be submitted by mail to Carlisle Warranty Services, Attention Continu-Care Warranty, PO Box 1289, Carlisle PA 17013.

By email to ContinuCare@CarlisleCCM.com.

The roof must meet a 20-year Carlisle specification and detail for any warranty 20 years or less. For a 25 year warranty, the roof must meet the published 25-year specification and detail. The total warranty length including extension is limited to 30 years. All projects must comply with Carlisle's warranty fee schedule. Please contact Carlisle with any questions.

ABOUT CARLISLE'S CONTINU-CARE QUALIFIED APPLICATORS

Carlisle's Continu-Care program is conducted in concert with our Authorized Early Bird Warranty applicators. These roofing firms have set themselves apart by consistently providing the highest-quality installations and promoting the outstanding craftsmanship and long-term quality indicative of the Carlisle brand. Talk to your contractor to find out more, or for a list of qualified contractors please contact your local Carlisle manufacturing representative.



EXPERIENCE THE CARLISLE DIFFERENCE



800-479-6832 | P.O. Box 7000 | Carlisle, PA 17013 | Fax: 717-245-7053 | www.carlisesyntec.com