

MARKETING ANNOUNCEMENT

Authorized Applicator



MA-2021-05

January 2021 Warranty Matrix Update

March 15, 2021

To: Carlisle SynTec Systems' Authorized Applicators

The 2021 edition of Carlisle's warranty matrix is now available. Changes and updates to this document are outlined below.

Hail Coverage and Accidental Puncture Options

- Additional options for adhered cover boards have been added to #6 designs. The accepted cover boards include EcoStorm VSH™, DensDeck® Prime, and SECUROCK® Gypsum Fiber.
- 4" hail coverage is offered when you combine Flexible FAST™ full coverage with accepted adhered cover boards.
- You must follow detail FR-2.1 to receive 2" hail coverage for FleeceBACK® Fire Rated (FR) TPO membrane.

Special Color TPO and Slate Gray PVC Maximum Warranty

- Special Color TPO and Slate Gray PVC membranes are eligible for a maximum 20-year warranty.

Warranty Options for X-Tenda Coat™

- For X-Tenda Coat Classic Acrylic Coatings and X-Tenda Coat XTRA Silicone Coatings, the price for a 10-year warranty has increased by \$.02 and a 15-year warranty option has been added.

Additional Changes

- Additional cost for Duplicate Warranty Sets has been removed.

If you have any questions, or for more information, please contact your manufacturer's representative. Thank you for your continued support of Carlisle.

Sincerely,

A handwritten signature in black ink that reads "Mark Long".

Mark Long
Director of Technical and Warranty Services