

# MARKETING ANNOUNCEMENT

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Updates to Online NOA Form  
October 17, 2012

To: Carlisle SynTec Representatives, Distributors and Authorized Applicators

In order to ensure the accuracy of the warranties requested by our authorized applicators, Carlisle has updated its TRex online NOA form to capture more pertinent information regarding warranted Carlisle roof systems.

The form sections listed below now have added fields that will allow the contractor to more readily request enhanced warranty offerings for metal edgings and roof gardens. Additionally, the changes will provide Carlisle with needed information regarding accessory products, building type and other vital details that typically impact the specific warranty coverage that a project receives.

- **Metal Edging** – The specific SecurEdge™ metal edging can now be selected, triggering warranties of up to 20 years for finish and providing wind speed coverage of up to 155 mph.
- **Roof Garden Information** – Capability added to designate the type, depth and manufacturer of the roof garden as well as warranties for overburden or vegetation if required.
- **Government Building Information** – Key installations can be tracked.
- **Photovoltaic (PV) Installations** – Critical information can be secured regarding the type of PV module, attachment method and racking system to be added to a warranted Carlisle roof system.

Instead of entering information into a “Special Conditions” text field, users will now enter their desired warranty information through a more straightforward set of dropdown menus. This new system will better capture information about these products and markets, while reducing the confusion and potential problems associated with their use within a warranted Carlisle roofing system.

The new online NOA procedure is effective immediately. Please contact your designated Carlisle Warranty Coordinator for more information on this change.

Sincerely,



Michael J. DuCharme  
Director – Product Marketing